

Diva[™] Server V-Analog-4P/-8P

Most peoples' interaction with PCs is text-based such as email and instant messaging, but human voice is still the most natural way of communicating. Advances in speech recognition technologies and the ubiquity of fixed and mobile telephones now opens up a new world of opportunities for voice based systems.

Diva Server V-Analog-4P/-8P adapters are key building blocks for enabling these new breeds of voice business applications. Based on the latest PCI standards, each adapter provides connectivity to the telephony network either via four or eight analog trunk interfaces. Powerful Digital Signal Processors (DSP) – one dedicated to each communication channel - ensure real-time voice processing reducing system latency and improving overall system performance.

Being part of the Diva Server family of telephony adapters, Diva Server V-Analog-4P/-8P supports the very same set of programming interfaces - CAPI, TAPI or Diva Server API (SDK). Thus any application written to Diva Server can immediately benefit of the new Diva Server V-Analog-4P/-8P adapters.

Design once – use on all!

The Ultimate Communications Platform for Voice, Speech and Conferencing Applications



Key Benefits

World-Class Voice Processing

Facilitates Speech-Enabled Applications

Robust Voice Over IP (VoIP) Technology

> **Consistent Diva Server Programming Interface**

State-of-the-Art Operating Systems Supported

Superior Scalability and Flexibility

Easy to Install and Configure

Diva Server V-Analog-4P/-8P adapters provide a full set of voice processing functions including tone detection and generation, voice activity detection and echo cancellation. Automatic gain control (AGC) is provided to automatically adjust the signal level of calls within a conference or for recording at normal levels. Onboard DSPs perform these complex operations in real-time enhancing overall system performance and lowering implementation cost.

Thanks to supporting full-duplex voice channels, callers can use an application-friendly feature known as "Barge-In". This allows a caller to interrupt speech prompts by speaking over them thereby controlling the pace of the conversation for a more pleasant user experience and better platform utilization. Enhanced echo cancellation and voice activity detection improve recognition accuracy and make better use of host platform resources.

For integrating established voice, speech and conferencing applications with emerging IP-Telephony clients and IP-Phones, Diva Server V-Analog-4P/-8P provides key enabling features such as voice packetization into real-time transport protocol (RTP), voice compression (G.726 and GSM), adaptive jitter buffer and comfort noise generation.

Design once – use on all! This allows application developers and system integrators to minimize porting effort and reduces time to market. Whether using industry standard CAPI and TAPI, or Diva Server API via the Software Development Kit (SDK), an application once designed to work with any Diva Server adapter can seamlessly be used also with Diva Server V-Analog-4P/-8P.

Diva Server V-Analog-4P/-8P telephony adapters are ready to be used with all state-of-the-art operating systems, offering drivers for both Microsoft Windows and Linux. Even support of the latest 64-Bit edition of Windows Server 2003 and Window XP is readily available. Diva Server for Windows 2000/2003/XP is officially certified by the Windows Hardware Quality Labs (WHQL).

Up to eight Diva Server adapters – offering 2 to 240 channels - can be installed and operated concurrently in a single server. Any type of Diva Server adapter whether Analog, ISDN BRI, ISDN PRI, or E1/T1 can be mixed and matched.

Ease of installation is guaranteed as all Diva Server V-Analog-4P/-8P adapters conform to Plug and Play standards, eliminating the need to manually configure your server. A GUI-based tool makes configuration simple and straight forward.



Technical Specifications

Hardware	 32-bit RISC CPU, 100 MHz, 131 MIPS 16 MB onboard SDRAM Memory Telephony Interface POTS trunk interface, Loop start signaling 4 x RJ-10 connectors (Diva Server V-Analog-4P), RJ-10 to RJ-11 cables supplied 4 x RJ-45 connectors (Diva Server V-Analog-8P), RJ-45 to RJ-10 adapters and RJ-10 to RJ-11 cables supplied 	 4/8 x 32.76 MHz, 65 MIPS DSP Host Interface Full-size PCI form factor PCI 2.2 up to 66 MHz 3.3/5 V universal signaling PCI Plug and Play Scaleable to 8 adapters per system Physical dimensions: 312.00 mm x 106.68 mm 352.17 mm x 126.37 mm (incl. bracket and retainer)
Environmental	 Operating temperature: 10°C to 50°C Operating humidity: 10% to 90% (non-condensing) 	• Storage temperature: 0°C to 70°C
Power	 Power consumption: 500 mA @+5 V typical 	• Max. tolerance in power supply variation: -5% to +5%
Warranty	• 5 year warranty	
Certifications and Approvals	 EMC: FCC part 15, ICES-003, EN55022, EN55024 Telecom: TIA 968-A (FCC part 68), IC CS03, TS 103 021 (TBR21 	
Driver Software	 Supported Operating Systems: Microsoft: Windows 2003 Server, 2000, XP, Windows 2003 Server 64-Bit Edition, Windows XP 64-Bit Edition. Linux: Red Hat, SuSE and Debian distributions Application Interfaces: Microsoft: WAN Miniport, COM Port, CAPI 2.0, TAPI, Diva Server API (SDK) Linux: TTY, CAPI 2.0, Diva Server API (SDK) M-Adapter Feature (patent pending): Combined Virtual Adapter, Internal Call Transfer, Explicit Call Transfer Emulation 	

Features

Call control	Busy tone detection,Ring back tone detection, Special Information Tone (SIT) detection,	 Pulse Dialing Tone (DTMF/MF) Dialing Hold/Retrieve (via Hook Flash) Collection of DTMF Post Dial Digits 	Analog Caller Identification (via FSK and DTMF signaling)
Voice and speech	Generic Tone detection and generationVoice Activity Detection	Pulse tone detectionSilence DetectionPitch Control	 DTMF Clamping and Filtering Full-duplex voice, "barge-in" Human talker detection Audio Tap
Voice over IP (VoIP)	Adaptive jitter buffer	 G.726 voice codec (32 kb/s) Voice activity detection (VAD) G.168 echo cancellation, up to 32 r 	 GSM voice codec (13 kb/s) Comfort noise generation (CNG) ms tail length
Switching and Conferencing	On-board switching and Conferencing	Automatic Gain control (AGC)	

Ordering Information

Product Name	Product Code
Diva Server V-Analog-4P - International	306-236
Diva Server V-Analog-8P - International	306-237
Diva Server V-Analog-4P - North America	306-238
Diva Server V-Analog-8P - North America	306-239

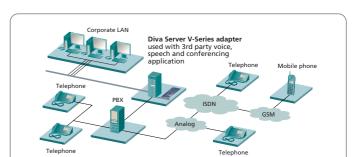
National variants might be available. Please contact the Eicon Networks office in your region or look at www.eicon.com for further information.

Corporate headquarters Eicon Networks Corporation

9800 Cavendish Blvd 5th Floor Montreal Quebec Canada H4M 2V9 Tel: +1 (514) 745-5500 Fax: +1 (514) 745-5588 Regional sales head offices Americas:

Eicon Networks Inc. Parkway Centre II 2805 N. Dallas Parkway Suite 200 Plano Texas 75093 USA Tel: +1 (972) 473-4500 Fax: +1 (972) 473-4510

Offices: Dallas, Montreal



Europe, Middle East, Africa: Eicon Networks (UK) Ltd.

Kings Chase 107-123 King Street Maidenhead Berkshire SL6 1DP United Kingdom Tel: +44 (0) 1628 641770 Fax: +44 (0) 1628 641780 Offices: Barcelona, Bergamo, Stockholm, Den Haag, Ljubljana, London, Paris, Leonberg, Berlin, Dusseldorf, Munich

Asia Pacific:

Offices: Beijing, Hong Kong, Kuala Lumpur, Shanghai, Sydney

© 2004 Eicon Networks Corporation. All rights reserved. Please note that the use or implementation of any one of the concepts, applications, or ideas described in this document may infringe one or more patents or other intellectual property rights owned by third parties. Eicon Networks Corporation encourages all users of its products to procure all necessary intellectual property licenses required to implement any concepts or applications, which licenses may vary from country to country and does not condone or encourage any intellectual property infringement and disclaims any responsibility related thereto. All names, products, and services mentioned herein are the trademarks or registered trademarks of their respective organizations and are the sole property of their respective owners. Information subject to change without notice. [GR04/38/290] 221-571-02