

Epygi IP PBX Boot Camp Training



ABP Epygi IP PBX Training is an Intensive 2 day training program designed to give a new VAR everything needed to install and support any of the Epygi IP PBX appliance and IP phones offered by ABP.

Materials:

1. Students will be required to bring their own Laptop.
2. Epygi IP PBX 2X, 6L or M8L and 2 IP phones Snom or Aastra)

Prerequisites: Students should have taken ABP VoIP Fundamentals class or have experience with SIP, Wan and LAN data networks, and also have installed a traditional or IP PBX or Key system.

The training will focus on four main objectives:

1. Introduction to ABP VAR program.
2. Learn the language and understand the fundamentals of SIP.
3. Learn how to install and support an Epygi IP PBX (Hands on Lab)
4. Learn how to do a Professional IP PBX Installation. (Best Practices)

At the end of the 2 day class the student will be able to install and support one of the Epygi IP PBX phone systems. Everything the VAR will need to know to be successful will be covered. The student will walk away with a fully functional IP PBX, IP phones, Manuals, Sales Brochures, CD packed full of software utilities, IP soft phones, Class presentations and the confidence to install your first IPBX.

At ABP our training experts have over 2 decades of experience doing PBX installations. We know how to do it and do it right and will teach you what you need to know to be successful.

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Day 1 • IP PBX Installation

Time	Agenda
9:00 AM	Epygi IP PBX Introduction
10:00 AM	Initial Setup Steps
11:00 AM	Setup a User Account and IP Phones (snom and Allworx)
12:00 PM	Lunch
1:00 PM	Setup Inbound and Outbound PSTN Trunks
2:00 PM	Setup Broadband and SIP Trunks
3:00 PM	Setup Auto-Attendant and IVR Basic Call Control
4:00 PM	Lab

Day 2 • IP PBX Advanced Call Routing

Time	Agenda
9:00 AM	Auto-Attendant and XML IVR Trees
10:00 AM	Remote Users (Solving NAT Traversal Problems)
11:00 AM	Advanced User Call Control
12:00 PM	Lunch
1:00 PM	Networking Multiple IPBX Systems
2:00 PM	Networking Lab
3:00 PM	External Gateways (FXO, FXS, T1)
4:00 PM	PSTN Gateway Lab