

Epygi QuadroM8L/12Li vs. Cisco UC540

Competitive Overview - November 7, 2011









Disclaimer:

Accuracy of information in this document is dependent upon publicly available sources of information available at the time the comparison was completed. Details should be confirmed with the manufacturers of represented products directly. This document was intended to be used as a convenient reference only.

	Quadro M12Li	Quadro M81_	UC540W- BRI-K9	UC540W- FXO-K9
MSRP Price (without phones)	\$2,495.00	\$2,395.00	\$3,095.00	\$3,095.00

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Physical Interfac	6 5			
FXO ports	0	8	0	4+4 with VIC2-4FXO
ISDN BRI	4	0	2+2 with VIC2- 2BRI-NT/TE	0
FXS ports	2	2	4	4
Ethernet RJ-45 ports (10/100)	1 WAN /1 LAN	1 WAN /1 LAN	1 WAN/1 Ether- net expansion port/8 PoE	1 WAN/1 Eth- ernet expan- sion port/8 PoE
Compact flash slot	1	1	1	1
Console port	0	0	1	1
Audio ports	Audio-in/ Audio-out	Audio-in/ Audio-out	Audio-in	Audio-in

	Quadro M12Li	Quadro M81	UC540W- BRI-K9	UC540W- FXO-K9
Capacity				
SIP ports	32 (up to 96)	32 (up to 96)	8 (up to 32)	8 (up to 32)
SIP trunks (using G.729 codec)	45	45	12	12
Voicemail seats	200	200	16 (up to 48)	16 (up to 48)
AA session	37	37	6	6
VM sessions	45	45	6	6

	Quadro M12Li	Quadro M8L	UC540W- BRI-K9	UC540W- FXO-K9
PBX Features				
Lifeline POTS	N/A	yes	N/A	yes
Call waiting	yes	yes	yes	yes
Call hold	yes	yes	yes	yes
Call park	yes	yes	yes	yes
Call forward	yes	yes	yes	yes
Call transfer	yes	yes	yes	yes
Conferencing	Conference server (audio/Video)	Conference server (audio/video)	Eight-party impromptu and Meet-Me Conferencing	Eight-party impromptu and Meet-Me Conferencing
Call blocking	yes	yes	yes	yes
Call relay	yes	yes	yes	yes
Voicemail	yes	yes	yes	yes
Voicemail notification through email	yes	yes	yes	yes
Voicemail notification through SMS	yes	yes	no	no
Unified Messaging (Fax and Voicemail)	yes	yes	no	no
T.38 Fax relay	yes	yes	no	no
Pass through fax	yes	yes	yes	yes
Auto fax detection and routing	yes	yes	no	no
Hold music	yes	yes	yes	yes
Auto attendant	yes	yes	yes	yes
Custom AA	yes	yes	yes	yes
Multi-level IVR	yes	yes	yes	yes
Receptionist	yes	yes	yes	yes
Flexible numbering	yes	yes	yes	yes
DID numbers	yes	yes	yes	yes
Call queue	yes	yes	yes	yes
Multiple extension ring	yes	yes	yes	yes
Configurable call routing	yes	yes	yes	yes
Distinctive ring	yes	yes	yes	yes
Do not disturb	yes	yes	yes	yes

PBX Features Continued				
Hunt group	yes	yes	yes	yes
Call pickup	yes	yes	yes	yes
Call statistics	yes	yes	yes	yes
Paging/Intercom	yes	yes	yes	yes
Caller ID	yes	yes	yes	yes
IP phones auto-provisioning	yes	yes	yes	yes
Find Me/ Follow Me	yes	yes	With Cisco single number reach (SNR) application	With Cisco single number reach (SNR) application
Multi-language support	yes	yes	yes	yes
Remote IP phone extension	yes	yes	yes	yes
CDR support	yes	yes	yes	yes
TLS/SRTP	yes	yes	no	no
ACD	yes	yes	Basic (BACD)	Basic (BACD)
Call recording	yes	yes	yes	yes
Barge in	yes	yes	no	no

	Quadro M12Li	Quadro M81	UC540W- BRI-K9	UC540W- FXO-K9
Call Signaling ar	nd Compression	Standards		
IP call signaling	SIP	SIP	SIP, H323	SIP, H323
Voice coding	G.711, G.726, G.729, iLBC	G.711, G.726, G.729, iLBC	G.711, G.729	G.711, G.729
HD voice codecs (Pass Through)	G.722, G.722.1	G.722, G.722.1	G. 722, G.722.1	G. 722, G.722.1
Video codecs (pass through)	H.263, H.264	H.263, H.264	using Cisco Unified Video Advantage or Cisco Unified IP Phone 7985G endpoints	using Cisco Unified Video Advantage or Cisco Unified IP Phone 7985G endpoints
Fax codecs	T.38, G.711	T.38, G.711	G.711	G.711
Analog PSTN and phones	Loop Start	Loop Start	Loop Start, Ground Start	Loop Start, Ground Start
ISDN BRI	Q.920/921, Q.931 (DSS1), Q.951;	H.263, H.264	using Cisco Unified Video Advantage or Cisco Unified IP Phone 7985G endpoints	using Cisco Unified Video Advantage or Cisco Unified IP Phone 7985G endpoints

	Quadro M12Li	Quadro M81_	UC540W- BRI-K9	UC540W- FXO-K9
Internet				
NAT	yes	yes	yes	yes
Firewall	yes	yes	yes	yes
QOS	yes	yes	yes	yes
STUN	yes	yes	no	no
VPN	yes	yes	yes	yes
IDS	yes	yes	no	no
LAN DHCP server	yes	yes	yes	yes
DNS server	yes	yes	no	no
SMTP	yes	yes	no	no
DIFFSERV/TOS	yes	yes	yes	yes

How the Epygi IP PBX differs from the Cisco UC500

- The Epygi solution gives the end user the choice of what SIP phone they would like to use. Whether they need a cost-saving phone or a top-of-the-line device, the choice is theirs. Epygi certifies with all major brands and regressively tests with every new software release.
- Epygi software upgrades are free, so there are no hidden costs that can arise after the sale and installation is complete. With Epygi, your customers have the peace of mind that their new phone system will grow with them and mature with the telephony market.
- Training and support from the manufacturer are other key factors to the overall success of a new IP PBX deployment. Epygi offers direct training to resellers and free unlimited support to our distributors. Depending on the level of complexity of the solution, there can be up to three engineering teams assisting with the installation.
- The QuadroM8L can scale well above the UC540 reaching 96 total IP phones. This solution also supports a number of advanced features like call recording, audio conferencing, video conferencing Automatic Call Distribution(ACD) for call centers, barge-in features and an outbound auto dialer.

Assumptions

epygi. Manufactured in the USA	MSRP
QuadroM8L	\$2,395.00
Executive-class IP phone	\$189.00
Business-class IP phone	\$145.00
Basic-class IP phone	\$120.00
3 year extended warranty	\$250.00

cisco.	MSRP
UC540W 4 FXO/4 FXS/24 IP	\$3,095.00
UC500 8 User License	\$1,095.00
SPA509G IP phone	\$240.00
SPA504G IP phone	\$189.00
SPA501G IP phone	\$135.00
3 year extended warranty	\$499.00

Twenty-four Users

epygi. Manufactured in the USA	MSRP
QuadroM8L	\$2,395.00
Executive-class IP phone (2)	\$378.00
Business-class IP phone (20)	\$2,900.00
Basic-class IP phone (2)	\$240.00
3 year extended warranty	\$250.00
Total	\$6,163.00

cisco.	MSRP
UC540W 4 FXO/4 FXS/24 IP	\$3,095.00
SPA509G IP phone (2)	\$480.00
SPA504G IP phone (20)	\$3,780.00
SPA501G IP phone (2)	\$270.00
3 year extended warranty	\$499.00
Total	\$8,124.00

Thirty-two Users

epygi. Manufactured in the USA	MSRP
QuadroM8L	\$2,395.00
Executive-class IP phone (4)	\$756.00
Business-class IP phone (24)	\$3,480.00
Basic-class IP phone (4)	\$480.00
3 year extended warranty	\$250.00
Total	\$7,361.00

cisco.	MSRP
UC540W 4 FXO/4 FXS/24 IP	\$3,095.00
UC500 8 User License	\$1,095.00
SPA509G IP phone (4)	\$960.00
SPA504G IP phone (24)	\$4,536.00
SPA501G IP phone (4)	\$540.00
3 year extended warranty	\$499.00
Total	\$10,725.00