



Switchvox™ enabled us to globalize our organization in a matter of only a few weeks.



- William Bro  
CEO, Kidney Cancer Association



# SWITCHVOX™ FREE EDITION

*that's right... free.*

Now that Switchvox is part of Digium®, the Asterisk® company, we thought we'd celebrate by releasing a new version of our award-winning Switchvox IP PBX. And we decided we weren't going to charge for it, we'd simply give it away for free.

Free, because not too long ago, we were a small business without a budget for a phone system. We know how hard it is to get a business up and running with limited resources.

Free, because you have better things to do, like running your business. And when your business grows, Switchvox has solutions for you. Inexpensive, meaningful solutions that really will grow with you.

Switchvox Free Edition is available for download today at [www.switchvox.com](http://www.switchvox.com).

## Feature Highlights:

- Free Download from [switchvox.com](http://switchvox.com)
- 15 users, 8 Concurrent Calls
- Use VoIP or Analog phone lines
- Use off-the-shelf hardware
- Compatible with SIP or analog telephones
- Intuitive web interface
- Based on Asterisk, open source technology
- Voicemail to email
- Unlimited ACD / Call queues
- Unlimited auto-attendants / IVR
- Powerful reporting
- Custom music on hold
- Time based behavior / Day and night mode
- One click upgrade to SOHO or SMB edition

# Why SWITCHVOX FREE EDITION?

*thousands of reasons, zero dollars*

## What is Switchvox Free Edition?

Exactly what it sounds like! A free version of Switchvox's award-winning, Asterisk based business phone system. Switchvox Free Edition is a software platform that includes an underlying operating system, and Switchvox IP PBX software to run on regular PC hardware.

## Where can I download it?

[www.switchvox.com](http://www.switchvox.com).

## Can I upgrade from Switchvox Free Edition to Switchvox SOHO or SMB?

Yes, absolutely! Simply purchase the appropriate upgrade in our online store. Once your order is complete, a button to activate the upgrade will appear in the Updates area of your Switchvox Free Edition web administration tools. Click the button, and 30 seconds later your system will be updated and none of your configuration will be changed or lost in the process.

## What is the capacity?

Switchvox Free Edition supports 15 user extensions and can handle 8 simultaneous phone calls.

## Can I install Switchvox Free Edition on my own server hardware?

Yes, but if you'd like to use it in a production environment, or you suspect you might want to upgrade to a fully supported, more advanced version of Switchvox, like Switchvox SOHO or SMB, please use a server from the Certified Hardware List on [switchvox.com](http://switchvox.com).

## Do I need a dedicated server?

Yes! Once installed, Switchvox Free Edition will be the only software that runs on your machine

## Which telephony interface cards are supported by Switchvox Free Edition?

All Digium TDM series cards can be used in Switchvox Free Edition.

## Can I hook multiple Switchvox servers together at my branch office locations?

Yes! This will enable free calling between those locations, direct extension dialing, and more.

## Can I edit the underlying .conf files?

No, Switchvox Free Edition is designed to be customized through the web GUI alone. If you're interested in tinkering under the hood, we recommend checking out Asterisk® or AsteriskNOW™.

### Communicate

When you run a small business, you know how much first impressions matter. Strike the right chord with your customers by communicating like the professional you are.





We're very happy with the quality of the product and service. Switchvox™ is an exceptional product backed by a world-class organization, and we're thrilled to be a customer.



- Jeremy Zaretsky  
President, WireSpring



# SWITCHVOX™ SMB

*bigger isn't always better*

Small and medium businesses have communication requirements that can be more demanding than even the largest corporations. In fact, they often have unique needs because each member of a smaller organization is vital and may perform many roles, requiring more freedom and flexibility.

That's why you need a communication system solution that adapts to your dynamic enterprise. A solution that allows you to focus on what's really important- getting business done.

Switchvox SMB is a complete business phone system in software. This means you can say goodbye to the monolithic PBX of the past. Now you can have the freedom to grow from a single office to a global network without breaking the bank. And because Switchvox systems are compatible with today's high speed data networks and traditional telephony infrastructure, you can change at your own pace.

### Feature Highlights:

- Unlimited extensions
- Voicemail
- Find me, follow me
- Unlimited custom menus and music
- Least cost routing
- Paging/Intercom
- Call queues/ACD & simultaneous ring
- Conference bridge for each user
- Click to call
- Call record, monitor & barge
- Switchboard/Operator panel
- Call logging, reporting & graphs
- Unified Messaging (voicemail to email)
- Integration with CRM & other apps

# WireSpring uses SWITCHVOX SMB

*technology leader makes the switch.*

It seems counter-intuitive to think that a business would replace its expensive Avaya® phone system with something that costs half as much because it needed something better, but that's just what happened in the case of WireSpring Technologies.

WireSpring, a developer of digital kiosk and signage software in Fort Lauderdale, Florida, was looking for a few key things when shopping for its new system. These things included support for unlimited queues and menus, an easy web-based interface, and an easy way to grow its business. After looking at over 50 solutions, it eliminated virtually every provider in the market, leaving only about 3-5 final candidates.

To better assess that its needs would be met, WireSpring then asked for a trial setup or working demo before it made an investment in a complete system. Though more than willing to pay for it, only Switchvox provided unlimited access to a live system, and provided it free of charge. In under an hour, WireSpring was up and running on the demo system and making live calls. After just a few days of testing, it knew it had found the right solution.

"Placing the order was a quick and easy process, and the system was shipped within days," says Jeremy Zaretsky, President of WireSpring. "Initial setup was plug-and-play and our custom configuration was easy to accomplish." WireSpring had the whole system up and running on the very first day.

New technology deployments can have challenges along the way, and WireSpring's deployment hit a snag when their voice line interface (PRI) was causing some problems with the initial Switchvox server hardware. "Switchvox arranged for a perfect copy of our server to be made remotely, and they sent us a new one that solved the problem – with no downtime," says Zaretsky. "In fact, the overall support from Switchvox has been extraordinary – very few technology providers offer support of this caliber."

"The Switchvox system is working extremely well and we are very happy with the quality of the product and service" says Zaretsky. "If faced with the same decision again, we would definitely make the same choice. Switchvox is an exceptional product backed by a world-class organization, and we're thrilled to be a customer."

Conference Calls are an important part of WireSpring's business. Their Switchvox SMB provides unparalleled ease of use and incredible voice quality.



“

Switchvox™ is, without a doubt, the best value for the money of any pbx on the market today.

”

- Jason Weiland  
Prevail Realty



# SWITCHVOX™ HOSTED EDITION

*many businesses, one server*

It's a worry common to service providers and small businesses alike. What happens when a small company grows out of a hosted PBX solution? Service providers run the risk of losing a customer, and small businesses need to start from scratch shopping for a premise based phone system. In fact, this is one of the prime reasons that SMBs rule out a hosted PBX in the first place; fear they'll grow too quickly for the hosted model to keep up with them. And who can blame them? No one wants to shop for technology every 6 months!

Switchvox Hosted Edition can be inexpensively deployed in a data center on a high-density server so that service providers can offer their business customers the first hosted PBX solution that can export its configuration for each business to be imported into an on premise server, absolutely seamlessly. Which means you've got a solution, no matter how much you grow!

## Feature Highlights:

- High Density Solution
- 200 Concurrent Calls
- Offer hosted PBX without big investment
- Use off-the-shelf hardware
- Compatible with any SIP phone
- Use APIs to create valuable mash-ups
- Fits seamlessly into your SaaS offerings
- Transition to premise equipment seamlessly
- Deploy in your data center
- Deploy in office suites environment
- Use your own VoIP trunks
- Intuitive web interface
- Based on Asterisk open source technology
- Full-featured, low cost

# Why SWITCHVOX HOSTED EDITION?

*flexibility your customers demand.*

## What is Switchvox Hosted Edition?

Switchvox Hosted Edition is a software platform that includes an underlying operating system, and a virtualization environment that enables many copies of Switchvox IP PBX software to run on the same server. It provides IP PBX functionality to several small businesses, all from a single server.

## What hardware does it run on?

Typically deployed on a standard 1U server, Switchvox Hosted Edition can run on machines with a minimum of 4 processor cores, 320GB Hard Drive, and 8GB RAM.

## What is the capacity?

In the above listed hardware configuration, Switchvox Hosted Edition supports 200 concurrent calls across the whole server. It is most commonly deployed with 20 copies of Switchvox installed on each server.

## What about features?

Because the software inside the virtualized environment of Switchvox Hosted Edition is the same as current editions of Switchvox, all of the same features and benefits of Switchvox SMB are available in the hosted offering.

## Who is it sold to?

Switchvox sells Switchvox Hosted Edition to businesses such as ISPs, ITSPs, commercial real estate managers, or any other service provider seeking to offer their small business customers a hosted PBX that can easily migrate individual companies' configurations to a server at the small business' location.

## How can it be both hosted and on premise?

Switchvox Hosted Edition is a virtualized version of the same Switchvox software that has been sold as an on-premise solution for years. By enabling the software to work in this high-density fashion, Switchvoxes can be deployed and re-deployed using the existing backup mechanism inside the Switchvox software. Simply take a backup of the virtual Switchvox and apply it to an on-site dedicated server. It only takes a few clicks!

## How can I get Switchvox Hosted Edition?

Contact the Digiium Sales Department at 256.428.6000.

Diagram of the Switchvox Hosted Edition Architecture

