





# True SIP-Compliant Call Recording Easy to Install, Easy to Operate, Easy to Afford



As organizations move rapidly to embrace the cost savings and flexibility of VoIP-based communications systems, small and medium size businesses have lacked access to affordable system-level SIP call recording capabilities despite their growing need to record phone conversations. Available systems were limited to exorbitantly expensive and complex enterprise solutions or simple PC-based handset recording software and software logger patches.

Until now...

SIP Print introduces an affordable IP-based network appliance that offers pure system-level SIP voice recording for Small and Medium Businesses with 15-200 seats per location. And because it supports SIP at the communications system level, SIP Print's patent-pending platform can also record advanced functions like voicemail or "follow-me" calls forwarded to mobile phones or off-premise phone numbers.



## **CALL RECORDING FOR:**

**CALL CENTERS** 

FINANCIAL SERVICES

**LEGAL SERVICES** 

**EMERGENCY SERVICES** 

LAW ENFORCEMENT

**EDUCATIONAL INSTITUTIONS** 

STATE & LOCAL GOVERNMENT

## SMALL & MEDIUM SIZE BUSINESS:

- TRAINING PURPOSES
- QUALITY ASSURANCE
- CUSTOMER SATISFACTION MONITORING
- LEGAL/COMPLIANCE REQUIREMENTS

PURE SYSTEM-LEVEL SIP RECORDING

AFFORDABLE WITH RAPID ROI

SIP-COMPLIANT

15-200 SEATS PER LOCATION

SIMPLE TO INSTALL

**EASY TO MANAGE** 

NO INTEGRATION WITH IP-PBX OR HANDSET REQUIRED

CERTIFIED FOR MANY OF TODAY'S LEADING PHONE SYSTEMS





## **FEATURES**

## **SYSTEM**

- Web Based GUI
- Remote Administration
- Call Playback on Standard Media Players
- Search by User Name
- Extension & Name Lookup
- Caller ID
- Search by Area Code & Prefix
- Fast Forward & Rewind
- Time and Date stamping
- Email-ready Call File Formats
- Multiple Manager Access
- Remote Access
- Easy Archive & Audit Trail
- Column Sort (on the fly)

## COMPATIBLE WITH MOST IP-PBX'S

- SIP
- SIP Hybrid
- MGCP

### CALL CAPTURE

- Trunk-side Analog CO, T1/PRI & SIP Trunking
- Extension-to-Extension
- Follow-Me Calls
- User- and Extension-specific
- SIP Registration
- Captures SIP & RTP traffic

## PURE SYSTEM-LEVEL SIP VOICE RECORDING

- Records one handset 24x7 for 2.5 years
- Records all specified user calls on the local network
- No logger patches
- One appliance records all of your specified calls
- No IP-PBX or handset integration

## PRODUCT SPECIFICATIONS

#### SOFTWARE

- Number of Users Supported: 15-200
- Operating System: Proprietary O/S
- Administrators: 1
- Managers: 9
- Total Concurrent Calls: 150

#### **MEDIA**

■ WAV (.wav) media file

### MEDIA PLAYERS

- Web Browsers Supported: MS Internet Explorer, Mozilla Firefox, Apple Safari
- Media Players Supported: MS Windows Media Player, Adobe Media Player, Apple Quicktime

## **APPLIANCE**

- CPU Xeon 5100/5000 Dual Core Series Processor
- Dual Port Ethernet/Fast Ethernet/Gigabit
- Form Factor: 1U rack-mountable chassis
- Dimensions: 17.2"W x 1.7"H x 14.5"D
- Front Panel Power Button
- Reset Button
- Power LED
- Hard Drive activity LED
- Network activity LEDs
- System overheat LED
- 110-250 Volt Auto Adjusting Power Supply

### **ENVIRONMENTAL**

- Operating Temperature: 0° to 50 °C (32° to 122 °F)
- Storage Temperature: -20° to 70 °C (-4° to 158 °F)
- Relative Humidity: Up to 75%, non-condensing

# ENVIRONMENTAL STANDARDS COMPLIANCE & CERTIFICATION

FCC Class B, UL Listed











