

# **Quick Start**



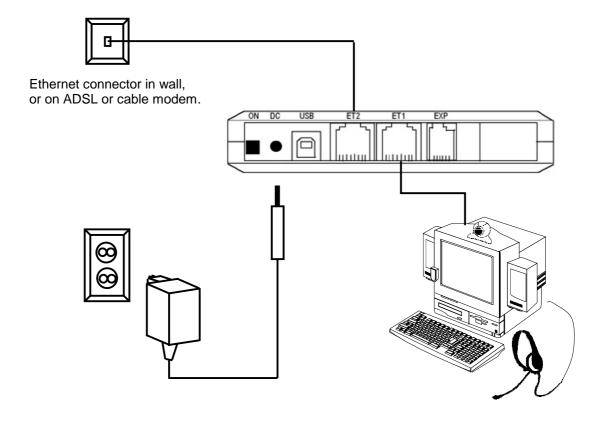
In most cases, the A, B, C steps on this page will get your firewall up and running. If you run into problems you find the solution to the most common problems in this guide.



# Hook up the Cables!

# Note! Make sure your computer is turned off!

- 1. Connect the supplied black Ethernet cable between port **ET1** on the back of the firewall and the Ethernet port on your computer.
- 2. Use the other Ethernet cable to connect port **ET2** of the firewall to your broadband or WAN connection. (The WAN connection is an RJ45 connector either directly in your wall, or on the back of the equipment (e.g. an ADSL-modem) delivering your broadband connection.)
- 3. Connect the power adapter and push the **ON** switch on the rear of the firewall.



For information about how to connect a LAN, see page 7.



# Surf into your Firewall!

- 1. Make sure you have a connection to the Internet (indicated by the WAN LED being lit).
- 2. Turn your pc on and start your web browser (i.e. Netscape or Internet Explorer).
- Surf to your firewall by typing its default IP Address: 192.168.0.1 in the address field.





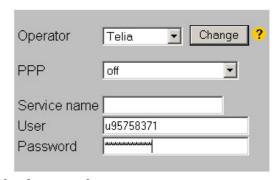
#### I don't see the built-in web page! Why?

- 1. Do you have an Ethernet card installed in your computer, is it properly configured? Refer to page 8!
- 2. Are the cables correctly connected? Both the ET1 and ET2 LEDS should be lit.
- 3. Reboot your PC and try again!
- 4. Is your PC and web browser properly configured? Refer pages 8 and 11!
- 5. Do you run another DHCP Server on your LAN? Refer to page 9!
- 6. Do you use static IP addresses on your LAN? Refer to page 10!



## Select operator!

- 1. Click **Login** on the first page of the web interface.
- 2. Enter login "admin", password "admin".
- 3. Click Network on the main menu.
- 4. Click Operator, PPP and Keep-alive.
- 5. Select national operator of your country from the list, and click **Change**.
- 6. If you have received any service name, user or password from your operator, enter them.
- 7. Click Save.



#### Congratulations! You are now connected to the Internet!

You may start surfing now! You may for instance try surfing to: www.intertex.se.



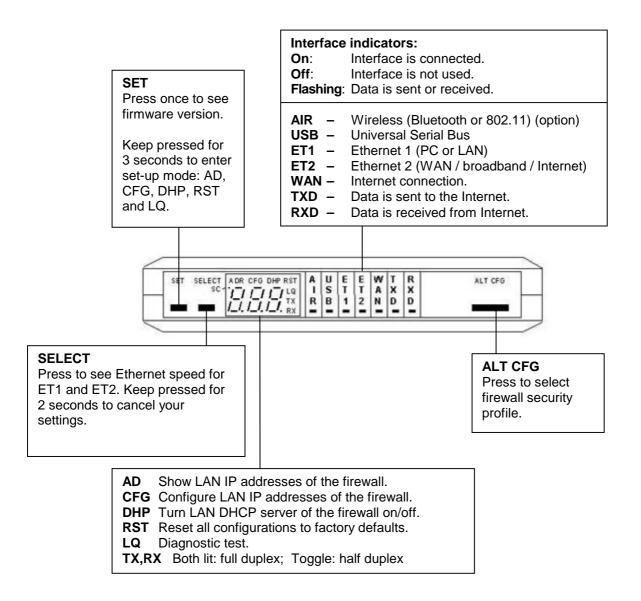
#### I don't see any web pages! Why?

- 1. Reboot your PC, allowing it to get fresh configuration data from the firewall, and try again!
- 2. Reboot your firewall and try again!
- 3. Is your firewall properly configured? Press ALT CFG on your firewall repeatedly until "Hi" displays.
- 4. Is your web browser properly configured? Refer to page 11!
- Test your Internet connection with the built-in diagnostic test. Refer to page 7!



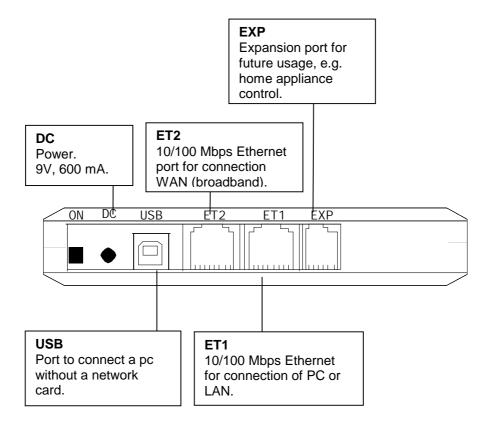
We recommend you to read the always up-to-date online user manual. You access it by clicking on **Online User Manual** on the first page on the firewalls web configuration pages. See page 14, for more information.

#### Overview - Front Panel



Some models of the firewall do not have all the keys and LEDS described above.

# Overview - Back Panel



Some models of the firewall do not have all the connections described above.

## Package Details

The following items should be included in your box:

- Getting Started guide (this document).
- The firewall unit.
- Power adapter.
- 2 x Ethernet-cable (RJ45/RJ45, straight through).

If any of the items above are damaged or missing, please contact your retailer.

#### Note!

If you use your own Ethernet cables, make sure they are wired correctly:

- A straight-through cable must be used to connect the firewall to a PC.
- An Ethernet hub requires a crossover cable to connect the firewall (when the hub does not have a port marked "UPLINK" or similar).

# Requirements

In order to set up and use your firewall you need:

- For connection via Ethernet: a PC with an Ethernet port or a local network (LAN) using TCP/IP.
- For connection via USB: a PC with Windows 98 / 2000 / Me / XP and an USB port.
- A web browser such as the Microsoft Internet Explorer or the Netscape Navigator, version 4 or later, installed on the PC.
- An RJ45 Broadband Internet Connection, from a wall connector, ADSL or Cable modem.



### **Getting Help**

There are several ways to get information about the firewall:

- Getting Started Guide This Getting Started guide helps you to install, configure and start using your firewall.
- Built in Help Every configuration page on the built in web server has help texts that describe the different parameters. Just click the question marks.
- Online User Manual Using the online manual, you will find the latest information tailored for your specific version of the firewall. You can access it via the link on the first configuration page of the firewall or directly at www.igmanual.com.
- **Support** If you experience problems when installing or using the firewall that cannot be solved by the help indicated above, contact your retailer for assistance.

# **Detailed instructions**

Do you have problems getting your firewall to work? Read the installation tips and the detailed instructions on the following pages for help!

# Connecting a Local Network (LAN)

If you have a Local Area Network (LAN) with several computers connected, you can connect the network hub to your firewall and allow all computers to share the Internet connection. Usually you need a crossover Ethernet cable to connect the hub to port ET1 of your firewall. But if your hub has a port marked "UPLINK" or similar, you should use a straight Ethernet cable.

If your network uses dynamic IP-addressing (recommended), then the built-in DHCP server of your firewall will provide IP addresses to all PC:s on the LAN. Refer to page 9 for more information.

Does your network use static IP addresses? Refer to page 10 for information.

# Diagnostic test

If you cannot access the Internet, your firewall can attempt to localise the problem.

Note! The diagnostic test facility is only available in models with keys and a display.

Start the diagnostic test like this:

	Press and keep <b>SET</b> pressed 3 seconds to enter setup-mode.  Press <b>SELECT</b> 4 times until "LQ" is lit.	AD
3.	Press SET.	LQ

It takes a couple of seconds to perform the test. Any errors discovered are shown in the display. The diagnostic test can find multiple errors, press **SELECT** to flip through all error messages.

"E 1" to "E 9" indicate errors in your external Internet connection:

No WAN Ethernet connection. Check the cable connected to ET2. Contact your broadband-supplier if the error remains.

No WAN DHCP server found. Check configuration according to page 11. Reboot your firewall. Contact your Internet Service Provider (ISP) if the error remains.

No Gateway found. Check configuration according to page 11. Reboot your firewall. Contact your Internet Service Provider (ISP) if the error remains.

No DNS server found. Check configuration according to page 11. Reboot your firewall. Contact your Internet Service Provider (ISP) if the error remains.

No Internet connection. You do have a connection to your ISP, but they have no Internet connection for the moment. Contact your Internet Service Provider (ISP) if the error remains.

"E11" to "E19" indicate error in your local network:

No Ethernet link. Check the cable connected to port ET1.

No DHCP addresses requested. The DHCP server of the firewall is on, but no PC:s on the LAN have requested addresses. This *may* be OK, but check your settings, see page 9.

No Ethernet packets at all received.

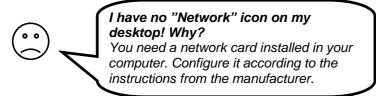
This *may* be OK, but check your settings, see pages 8 and 11.

If no error messages are shown, then your Internet connection is OK. Any remaining error is probably due to your PC's settings. See page 8 for more information!

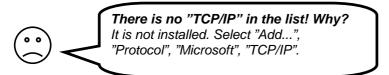
# Check your PC's settings!

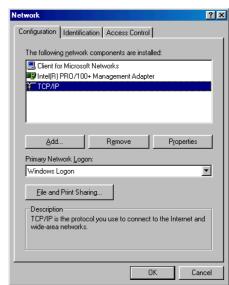
The firewall is delivered with factory defaults that fit most users. If your PC has the default network and web settings, then everything should work at once. If not, please check your PC's settings: (The steps described here are for Windows 98. Other operating systems have similar opions, though accessing them may be done differently.)

 Select Network in Windows Control Panel or <u>right</u> click on the "Network" icon on your desktop, and select "Properties".



• Double click on "TCP/IP" for your network card on the list that appears.





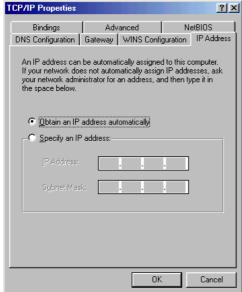
There are two ways to address computers in a local network (LAN):

**Dynamic IP addressing** – a DHCP server on the LAN distributes IP addresses to all connected computers.

Static IP addressing – all connected computers use a manually assigned IP address.

Check how your computer is configured to receive an IP address:

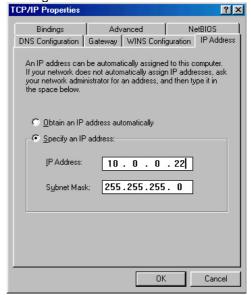
**a)** If it is configured to use dynamic addressing, the settings look like this:



No configuration is needed. The built-in DHCP server in your firewall will distribute correct IP addresses.

Check your setting according to the pages 9, 11, and 12.

**b)** If it uses static IP addresses the setting look something like this:



You have two options:

- (recommended): Configure all computers on your LAN to use dynamic IP addressing. Refer to page 9 for more information.
- Configure your firewall and your PC:s so they fit your LAN. Refer to page 10 for more information

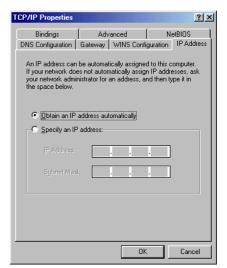
# Using the firewall with Dynamic IP Addresses on the LAN

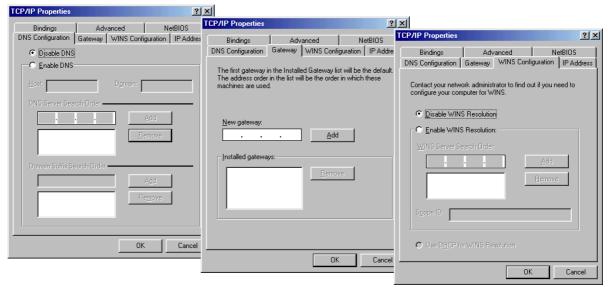
The firewall is delivered configured for dynamic IP addressing on the LAN. The firewall acts as a DHCP server and provides IP addresses.

#### Note! All PC:s on your LAN must be configured like this:

The steps described here are for Windows 98. Other operating systems have similar opions, though accessing them may be done differently.

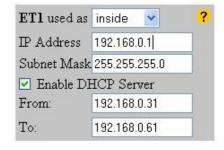
- Right click on the **Network** icon on your desktop, and select **Properties**.
- 2. Click on TCP/IP for your network card in the list that appears.
- 3. Click on **Properties** to see TCP/IP configuration:
- 4. Select Obtain an IP address automatically.
- 5. Check your DNS, Gateway and WINS settings: All fields should be empty and DNS and WINS should be disabled:





- 6. Click **OK** and reboot the PC.
- You may check that the built-in DHCP server of your firewallis enabled, by viewing the settings of ET2 in the the Network Settings web page (see picture on page 12).

You can see the most common settings here to the right: These should suit most users.





If you already run a DHCP server on your LAN you should turn it off or change its settings to distribute the firewall as default gateway.

# Using the firewall with Static IP Addresses on the LAN

This information is intended for advanced users. If you are not familiar with terms like static IP addressing you do not need to read this chapter. Refer to page 9 instead.

If you want your firewall to be part of an existing LAN that uses static IP addresses, you have to change its LAN (ET1) IP address to an unused IP address that fits the same subnet as your LAN.

You may use the keys on the front panel to change the IP address:

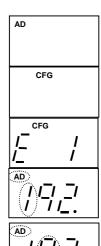
- 1. Press and hold **SET** pressed for 3 seconds, to enter setup mode.
- 2. Press **SELECT** once, so CFG is lit.
- 3. Press **SELECT** repeatedly until "E 1" (ET1) appears in the display.
- 4. Press **SET**.
- 5. Press **SET**. The first 3 digits of the IP address are shown and the first digit flashes.
- 6. Press **ALT CFG** repeatedly, until the correct digit is displayed.
- 7. Press **SELECT**: the next digit flashes, and can be changed using **ALT CFG**.
- 8. Use SELECT to step through all digits of the IP address.
  Use SET to step back to the previous digit if you have made any error.
  Use ALT CFG to change the value of the flashing digit.
  You can cancel the IP address set-up, without saving any changes, by
  - pressing the **SELECT** key and holding it pressed for 2 seconds.

    After stepping through all digits of the IP address, the subnet mask appears and can be modified. Each subnet mask number can only be set
- 10. Press ALT CFG repeatedly, until the correct value is displayed.

  Press SELECT to step to the next subnet mask number.

to values 255, 254, 252, 248, 240, 224, 192, 128, or 0.

- 11. When all digits have been displayed the IP address and subnet mask are saved
- 12. Complete the installation with the steps on the next page.









9.

#### Is your firewall not equipped with display and keys?

#### Do like this:

Connect a PC to the ET1 port on your firewall and configure the PC to use dynamic IP addressing. Refer to page 8.

Change the setting for the ET1 port on your firewall through the built-in web interface. Refer to page 12.

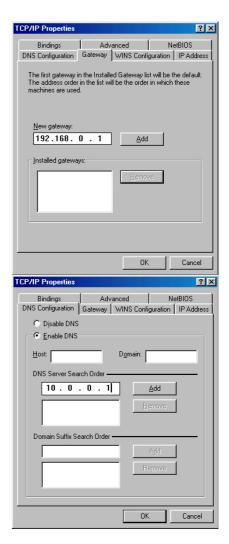
Change PC IP configuration back to its static settings.

Complete the installation with the steps on the next page.

**Note!** The procedure below has to be performed for all computers connected to your local network (LAN):

(The steps described here are for Windows 98. Other operating systems have similar menues, though accessing them may be done differently.)

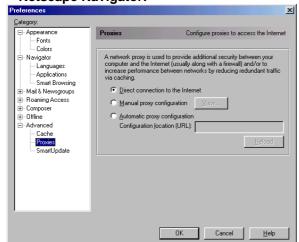
- Right click on the **Network** icon on your desktop, and select **Properties**.
- 2. Click on "TCP/IP" for your network card on the list that appears.
- 3. Click **Properties**, select **Gateway**.
- 4. Enter the IP address of your firewall (the one you entered in step 3-6 on the previous page and click **Add**.
- 5. Click DNS Configuration.
- 6. Select Enable DNS.
- Copy the DNS settings from the network settings page on the firewall web interface (refer to page 12) to Search order for DNS servers and click Add.
- 8. Click OK.



# Check the proxy settings of your web browser

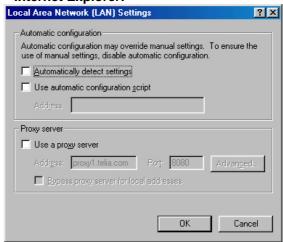
If your web browser is configured to use a proxy server, you may have problems reaching the built-in pages of your firewall. In that case, disable the proxy server in your browser:

#### **Netscape Navigator:**



Select Edit, Properties, Advanced, Proxies: "Direct connection to the Internet" shall be selected.

#### **Internet Explorer:**



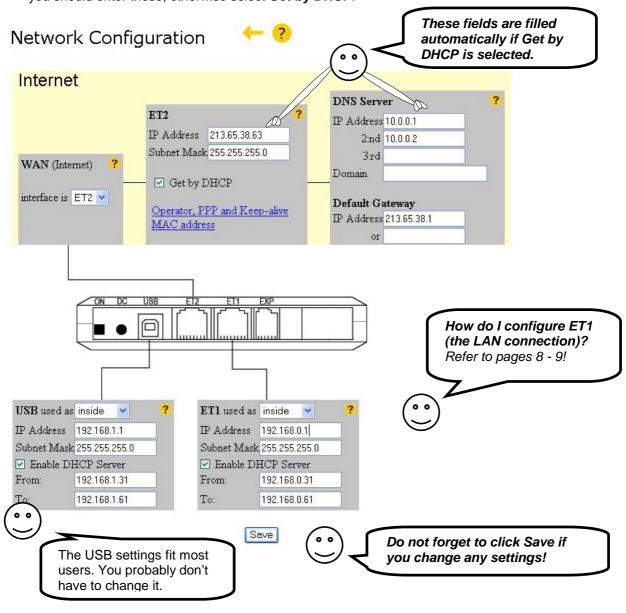
Select Tools, Options, Connection, LAN settings: The checkbox "Use a proxy-server" must <u>not</u> be selected.

# Configure Your Firewall!

Your firewall is delivered with factory settings that fit most users. In some situations however, you may need to change the configuration of your firewall.

To access the built-in pages inside the firewall, do the following:

- 1. Start a web browser, such as Internet Explorer or Netscape Navigator, on your PC.
- 2. Write the IP address of your firewall, **192.168.0.1**, in the address field of the browser. The first web configuration page should appear.
- 3. Click Log in.
- 4. Enter **User name** and **Password**. (At delivery: User name=admin, Password=admin. You should change them at once!)
- 5. Select **Network** in the main menu.
- 6. If you have received a static IP address, DNS and Gateway addresses from your service provider you should enter these, otherwise select **Get by DHCP**.



#### Note!

Each of the interfaces USB, ET2, ET1 must reside on separate subnets. Two interfaces cannot have the same IP address – even if one of them is blocked!

# **Configuring Security Profiles**

The active security level is shown on the front panel display. It can be changed using the **ALT CFG** key, or the menu page on the built in web interface.

Н,

**Only web and email traffic is allowed** - Highest security, but some applications may have trouble passing.

Lo

**All outgoing and legitimate incoming traffic is allowed -** Same security against attacks as the Hi profile, but more applications are allowed to pass out to the Internet.

AL

**User editable security profile** - The user may edit the details for this security profile.

<u>51.5</u>

**Blocked** - No traffic is allowed to pass. You are disconnected from the Internet.



Does your application have trouble getting out on the Internet?
Do you get an error message?
Change to the "Lo" security profile!

#### If you use:

- own servers that you want to make accessible.
- A VPN client to work from home.
- network games (games played together with other users on the net).

you have to configure the firewall to make this traffic pass.

You can edit the firewall settings by choosing **Security** under **Settings** on the menu page. Then choose AC to edit the security profile to fit your games or applications.

Select the applications and protocols you want to be able to pass through the firewall. For some applications you need to state the IP address of the computer on your LAN that should receipt the traffic. It is the IP address to your local computer you should enter. In Windows choose **Start**, **Run**, and enter **winipcfg** to find out what IP address your computer is assigned.

Under **Allowed applications** and **Port redirection** you state the applications, ports and protocols you want to allow to pass **in** through the firewall.

Under **Applications from inside** you state applications, ports and protocols that you want to allow to pass **out** through the firewall.

Once an application, port or protocol has been let through the firewall, a two-way connection is established through the firewall and data can pass in both directions.

Advanced users may manually redirect ports and even edit the rules controlling the firewall.

Read more about the firewall settings in the web-based user manual on **www.igmanual.com**. There is also lot information available on the built-in help pages accessible through the questions marks on the web interface.



Do not forget to click Save and change the profile to AC if you make any changes!

Security Profile: AltConf 💝 ? Get default values Allowed applications IP Address Web server Telnet server SSH server (Secure Shell) FTP server Port: 21 PING receiver VPN/PPTP client VPN/IPsec client ▼ SIP Remote configuration DirectX Delta Force ☐ Command & Conquer Ⅲ Red Alert Descent 3 Microsoft Netmeeting 2.0

Applications from inside	9
□ A11	
☐ All TCP	
☐ All UDP	
√ Web	
□ NNTP	
▼ POP3	
☑ IMAP	
✓ SMTP	
▼ FTP	
✓ Ping	
□ SSH	
Other TCP ports	
Other UDP ports	

Enter port redirections

General settings			?
☐ Loose UDP (Peer-t			
☐ Disable "ICMP clos	e" (Po	rt Unreachable)	
TCP inactivity timeout	900	seconds	
UDP inactivity timeout	300	seconds	
Firewall Log	off		

Save

Edit rules (Only for the advanced user!)

# Using the Online User Manual

Once your Internet connection is up and running, you can easily access the online user manual for complete and up-to-date information about your firewall.

- Surf to the built-in web page of your firewall.
   Click Online User Manual.

#### Note!

You can also read the Online User Manual from any computer with Internet access, at www.igmanual.com

# Technical specification

System supprt	Independent of operating systems.		
Configuration	Built-in web server.		
Protocol	IP, PPPoE, TCP, UDP, FTP, DHCP, HTTP, SSH, PPTP, IPSec, SIP		
Measurements	180x130x25 mm		
Weight	0,3 kg		
Ports	EXP: Expansion port for future usage. ET1: 1 x 10/100 Base-T (RJ 45), IEEE 802.3 and 802.3u compatible ET2: 1 x 10/100 Base-T (RJ 45), IEEE 802.3 and 802.3u compatible USB: USB specification 1.0 and 1.1		
Power supply	9V DC, 600 mA		
Firewall	Generic rule-based packet-filtering, Stateful inspection, Port redirection, NAT+PAT		
Smart card reader (option)	ISO 7816-1/2/3/4, Asynchronous Cards (T=0, T=1)		
SIP support	IETF protocol for sessions over Internet (e.g. IP Telephony), RFC2543		
SIP proxy	Firewall awareness (controls the firewall), Parallel Forking, Session Timer		
SIP registrar	SIP-clients are automatically registered, so that the proxy can forward calls and media streams to the correct recipient.		

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### **DECLARATION OF CONFORMITY**

according to EN 45014

The manufacturer Intertex Data AB, Rissneleden 45, 174 44 Sundbyberg, Sweden, herewith declares the firewalls/modems in the Intertex IX66 Internet Gate series are in compliance with the essential requirements and other relevant provisions of the following EC directives:

1999/5/EC Radio & Telecommunications Terminal Equipment Directive (R&TTE) and that the following harmonised standards and/or technical specifications have been applied:

**Electromagnetic Emission:** EN 50081-1:1992, EN 50081-2:1993, EN 55022:1998 EN 50082-1:1997, EN 61000-6-2:1999, EN 55024:1998

Safety: EN 60950

Stockholm September 30, 2001

Karl Eril Stabl

Karl Erik Ståhl, President Intertex Data AB



### **DECLARATION OF CONFORMITY**

according to FCC Part 15

The firewalls/modems in the Intertex IX66 Internet Gate series comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) the devices may not cause harmful interference, and
- (2) the devices must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment cause harmful interference to radio or television reception, which can be dermined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressively approved by Intertex Data AB could void the user's authority to operate this equipment.



To preserve the environment, you should return the product to where you purchased it or directly to an accredited electronics recycling station.

Intertex uses accredited companies and organisations for recycling and disposion of electronics, packing materials and emballage.

Notes:			

Notes:	

### This product is developed and manifactured by Intertex Data AB

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