

February 2-4, 2009
Miami Beach Convention Center
Miami, FL
www.itexpo.com

Here's Your FREE VIP Pass to...

The World's Communications Technology Conference

Your FREE Pass Compliments of:



As far as I'm concerned, last week's ITEXPO was the best show that Response Point has ever been to and we will definitely be there in Miami next February.

- Microsoft Response Point Blog Entry, 9/24/2008 following ITEXPO West 2008 in Los Angeles

1999-2009 Educating the Communications Industry for the Past Decade! **The Most Comprehensive Exhibit Hall Experience! Meet With ALL Important Vendors In One Place! Find IP Communications Solutions That Improve Efficiency, Decrease Cost** Unified Communications **SIP Trunking Hosted Solutions** Microsoft OCS Network Security **TMC University Certification Courses Featuring Collocated Events:** digium Asterisk CONFERENCE



Supported By:

NTERNET TMCnet



Why Invest in a Trip to ITEXPO?

Because Only in the Face-to-Face Setting of a Respected Trade Show Can You Network with Colleagues, Potential Suppliers, and Potential Partners All at Once.



Dear Colleague,

Approximately a decade ago, when this conference was launched at the Hotel del Coronado in San Diego, VoIP came onto the scene of communications and from that point onward, telecom has been changed for the better.

Fast forward to today -- the smallest to the largest companies and all service providers are looking at how they can integrate IP communications into their offerings -- whether they are providing service for internal workers or external customers.

But these solutions are far more advanced than just a few years back. Indeed the market has evolved way beyond VoIP 2.0 and new applications are now available to turbo charge productivity and help retain customers. Moreover, IP communications is transforming not only voice, but video as well.

After a decade of innovation, IP communications has come to an important crossroad. From this point forward, the solutions available have become more advanced and complicated than at any time before. Security, hosted solutions, disaster preparedness, open source, IPTV, IMS and FMC are just some of the latest areas of the market you likely need to understand well.

Since 1999, ITEXPO has been the single event helping companies make purchasing decisions in the world of IP communications. ITEXPO helps you understand what is important and what is not.

Ten years on, ITEXPO still stands alone. It has a unique blend of exhibitors not found anywhere else in the world. It has a conference guarantee backing up the industry's best educational offering.

It is a show designed by the editorial team behind the leading communications publications in the market - TMC's INTERNET TELEPHONY, Unified Communications, NGN magazine and Customer Interaction Solutions.

In addition, the TMCnet editorial team aids in ensuring ITEXPO is focused on the topics you need to know about.

In fact, if it isn't covered at ITEXPO, it isn't important in IP communications.

Besides a great educational experience in the conferences, you can expect first rate keynotes and networking that is unrivaled.

As the IP communications landscape gets more sophisticated, it is imperative you come to industry conferences to experience everything there is to learn. There is no more efficient way to get up to speed than attending the right event.

At ITEXPO, exhibits, networking receptions and the exhibit hall combine to form an IP communications experience unrivaled anywhere in the world. Perhaps this is why people from 115 different countries came to two US-based ITEXPOs last year.

In addition you are able to see all the key players and your peers at once, ensuring your education is balanced. The worst thing you can do is make a decision without knowing all of your choices up front.

The ITEXPO team has spent day and night working to ensure -- in fact we even promise -- ITEXPO is the Ultimate IP Communications Experience[™] and we look forward to seeing you in person in Miami.

As a decision-maker in the communications space there is no better investment in your company's infrastructure and your career than attending ITEXPO.

When you leave the show, you will be better equipped in your current job and will have an easier time making the correct decisions on what you need to purchase and how to get the job done correctly.

Sincerely.

Rich Tehron

Rich Tehrani, TMC President & Conference Chairman



Three Days of Learning, Networking, and Inspecting New Technologies

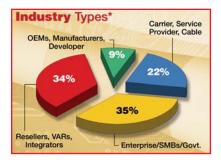
Who Will Attend?

BUSINESS TYPES:

- Large Enterprise
- SMBs
- Government Buyers
- Service Providers
- Resellers
- Developers
- Manufacturers
- Media and Analysts

JOB FUNCTIONS

- CEOs, Presidents, Owners
- CTOs
- Telecom / IT Sr. Managers
- · Sr. Technical Staff
- Engineers
- Product Development



Topics Covered:

FOR ENTERPRISES, SMBs, and CONTACT CENTERS

- Unified Communications
- SOA
- SIP
- Hosted VoIP Solutions
- Skype Solutions
- Wireless / Mobility Solutions
- Collaboration over IP
- Managed Services
- Open Source
- Regulation
- Telecom Expense Management
- Speech Technologies
- CRM / Call Center Technology

FOR SERVICE PROVIDERS

- · Network Management
- QoS
- Voice Peering
- Triple/Quad Play
- CEBP
- FMC / IMS
- 4G
- Network Security
- UMA, IMS, Femtocells
- IPTV
- Wireless / Mobility

ITEXPO Exclusives:

FREE WORKSHOPS:

- Reseller Solutions Day
- Telecom Agent Day
- SIP Trunking, Hosted by Ingate

SPECIAL TRAINING OPPORTUNITIES:

- Fonality trixbox
 - Open Communication Certification:
- · Digium Asterisk training
- TMC University
 - Microsoft OCS training
 - IP Network Security
 - SIP



JEEP GIVEAWAY

Must be present to win.

Network With Colleagues

CORPORATE MANAGEMENT, CEOS, CTOS

Ultimately, the vendor you choose for your IP communications roll-out will become as much a partner as a supplier. Whether you are deploying a solution or a service provider preparing your VoIP network, INTERNET TELEPHONY Conference & EXPO provides the perfect venue for forging these profitable relationships.

RESELLERS

Need we say more?

You get a full day of free sessions teaching you how to make money selling VoIP service and equipment and the opportunity to meet with literally hundreds of companies who could become your next partner.

IT/TELECOM MANAGEMENT

It's up to you to make sure your deployment is smooth with minimal disruption. It's also your responsibility to ensure your new system meets all organizational objectives. The days you spend in the conference sessions and in the exhibit hall at INTERNET TELEPHONY Conference & EXPO will supply the answers you need to recommend the perfect system for your situation.

DEVELOPERS

No other conference offers four full days of conferences teaching you how to take advantage of today's most powerful development tools. In between sessions, form partnerships and relationships as you meet with manufacturers and vendors.



No communications technology conference compares to ITEXPO

You get a first-class conference education, endless networking opportunities and an exhibit hall filled with cutting-edge solutions.

1. Commercial-Free Sessions

Presenters are forbidden from delivering company pitches in sessions. Violators are not invited back to future events. You get a purely unbiased VoIP education.

2. Most Knowledgeable Speakers

Each topic and presenter is hand-selected by Greg Galitzine, editorial director of *INTERNET TELEPHONY* magazine since 1998, and Rich Tehrani, TMC's president and group editor-inchief, from literally hundreds of submissions. Only the most relevant sessions submitted by seasoned speakers make it on to the program at INTERNET TELEPHONY Conference & EXPO.

3. Invaluable Networking Time

ITEXPO East 2009 is the perfect opportunity for you to meet and talk with representatives from enterprises/government, service providers, developers, resellers, and manufacturers to share ideas, exchange business cards, and discuss the virtues of one solution over another.

4. Over 150 Exhibiting Companies

In between sessions, meet vendors and partners you need to successfully deploy IP communications solutions - whether you are deploying them in your enterprise, or in your service provider network. The agenda leaves ample time to stop by each booth to discuss how each exhibitor's offerings can help you.

5. Free Workshops: SIP Trunking, Reseller Day, Telecom Agent Day

All attendees are invited to full-day workshops covering dynamic areas of the IP communications marketplace - SIP Trunking, reseller and agent opportunities.

6. Top-Level Keynotes

This year's keynote lineup top executives at Fonality, Mitel and Nortel. Learn from them why IP communications is about far more than just voice.. Today's solutions encompass unified communications, open source, video, wireless, and more.

7. Your Fee is Guaranteed

If you do not feel the sessions you attend made you better prepared to tackle your project than when you arrived, stop by the registration counter at the show and receive a free pass for any future INTERNET TELEPHONY conference. (No requests will be honored after the conference ends.)

8. Convenient, Accessible, Tropical

The convention center is located in the heart of World Famous South Beach, just 12 miles from Miami International Airport, and six miles from I-95.

9. FREE Exhibit Hall Pass

If you register online any time, you save the \$50 onsite fee.

10. Microsoft OCS Training.

This full-day course gives a comprehensive introduction to Microsoft's new Office Communications Server. All attendees are eligible to receive a certification for completing the course.

11. New! 4G Wireless Evolution Conference

4GWE conference will delve into some of the key issues and challenges facing the evolution to a 4G, all IP, wireless network. The collocated event will educate carriers and wireless industry professionals on the applications, technology alternatives, time frames, opportunities and challenges in the new age of mobile broadband.

12. New! Digium/Asterisk World

DigiumlAsterisk World at ITEXPO is the conference that addresses "Everything Asterisk" for business users, resellers and executive decision-makers. Come discover how Asterisk, the world's most widely used open source telephony software, can save you money and empower you to create more flexible telephony solutions. Visit as many as 16 leading open source vendors in the DigiumlAsterisk World pavilion on the ITEXPO show floor.

13. New! Unified Communications and Service Provider Forum Panel Discussions

All attendees are invited to these interactive sessions addressing key factors driving UC adoption and service provider opportunities for 2009 and beyond.

14. Insightful Keynotes

All attendees are invited to hear perspectives from Microsoft Response Point and Digium

Keynote Speakers:



Danny Windham CEO, Digium





Speaker TBA
Microsoft Response Point





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Gold Sponsors:



























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Platinum Media Sponsors:















Convergencia (s)

















5:45pm

Conference Agenda At-A-Glance

MONDAY, FEBRUARY 2, 2009 - Paid conference pass required to attend breakout sessions

	Unified Communications	Service Provider Solutions	Developer Solutions	TMC U <i>Microsoft OCS</i>	DigiumlAsterisk World	4GWE	4GWE
			REGISTRA	TION OPEN 10:00AM	1 - 7:00PM		
	Room B 210	Room B 211	Room B 212	Room B 213	Room B118/119	Room A110	Room A111
12:00pm	Unified Communications Basics	Service Provider IP Telephony Considerations	SIP Interoperability: The Ultimate Myth?	Introduction and Overview	Asterisk For Enterprise: An Introduction	GENERAL 4G Tutorial Part	
		1:00 pm Sessio	ns: Boxed Lunch Ser	ved in Conference So	ession Rooms (Paid	Attendees Only)	
1:00pm	Hosted UC Alternatives	Next-Generation Communications	System Testing and Quality	OCS-PBX Interoperability	Technical Session TBD	Fun@lunch 4G Acro your 4G expertise. acronyms can you re	Just how many 4G
2:00pm	Deploying UC: What About My Network?	Network Planning	Developing Solutions With User Experience in Mind	OCS Servers	VoIP Transparency: Asterisk and the Economics of Monitoring	The IEEE's Wireless Ethernet Keeps Growing and Going	Spectrum and the Concept of Net Neutrality
3:00pm	Mobile UC & Presence	Evolving Business Models and IPTV	Voice Communications: Moving from Appliance to Software	Call Flow Scenarios/ Configuration Planning	Asterisk as a Regulatory Compliance Toolkit	4G Tutorial Part 2: Vive La Difference?	WiMAX Adoption in Rural Areas
4:00pm	Conferencing/ Collaboration & Telepresence as Part of UC Strategy	IPTV & Triple Play Network Migration	What's New in Wideband Audio?	TMC University Exam	Enterprise Pitfalls: Lessons Learned	4G Tutorial Part 3: Total Immersion	Looking for the Wireless Carterphone Decision
4:45pm	UNIFIED COMMI	UNICATIONS SHOV	VCASE - PANEL SE	SSION FREE FOR A	ALL ATTENDEES	WhiteSpace	Next Generation 911
	FYI	HIRIT HALL GRAND	OPENING RECEPTION	N - SPONSORED BY	ACHI AR - EYHIRITS	OPEN 5:45PM -8:00	PM

FREE Reseller Day Workshop begins at Noon. Visit www.itexpo.com for details

Ingate's FREE SIP Trunking Workshop begins at Noon. Visit www.itexpo.com for details

Win This Hot New Jeep!



*2009 Jeep Wrangler Drawing - Wednesday, February 4, 2:20pm, at the conclusion of Exhibit Hall hours.

Jeep Giveaway Sponsored by:

Visit the Exhibit Hall. Find IP Communications Solutions and You Could Win A Brand New Jeep Wrangler!

- 1. Pick up your entry card at the registration counter when you arrive.
- 2. Visit each booth listed on the card, review their offerings, and receive a stamp from each booth.
- 3. Collect all stamps, then drop your completed card into the entry bin in the exhibit hall.
- 4. YOU MUST BE PRESENT AT THE DRAWING ON WEDNESDAY, FEBRUARY 4th TO CLAIM YOUR PRIZE!









Conference Agenda At-A-Glance



	TUESDAY,	, FEBRUARY	3, 2009					
	Enterprise Solutions	Service Provider Solutions	Call Center	TMC U FoIP	DigiumlAsterisk World	4GWE	4GWE	
			REGISTRA	ATION OPEN 7:00AM	- 5:00PM			
$_{n}$	Room B 210	Room B 211	Room B 212	Room B 213	Room B118/119	Room A110	Room A111	
7	Making the Business Case: Drivers for Enterprise VoIP	Crossing the Chasm: Integrating Hosted Rich Media into Applications	Strategic Planning: Why IP in the Contact Center?	Details Coming Soon	Details Coming Soon	Does your 4G Device Communicate or Compute?	IMS Making Room for the Evolution	
		SERVIC	E PROVIDER ROUNT	ABLE DISCUSSION -	FREE FOR ALL ATT	ENDEES		
ĺ		FREE KEYN	IOTE SESSION FEAT	JRING MICROSOFT	RESPONSE POINT AI	ND DIGIUM		
		1	VISIT THE EXHIBIT H	ALL - EXHIBITS OPE	N 11:00AM - 5:00PN	Л		
ı			Conference	Luncheon (Paid atte	ndees only)			
7	QoS: Don't Try VoIP Without It	Managing Large Scale Video Networks	Making Technology Choices in the Contact Center	Details Coming Soon	Halt! Website identity management and authentication using Asterisk	4G and FMC: It Starts at the Edge	The Evolution of WiMAX	
	UC in a 'More than UC' World: Avoid Problems, Leverage Your Existing Network	Cable Telephony	Towards Improving Customer Service	Details Coming Soon	The Case for Asterisk: Call Center App Integration with .NET	Migrating the Core: Wireless Backhaul	WiMAX vs. LTE Advanced	
	Telecom Expense Management	IMS/Services	IP Call Recording Strategies	Details Coming Soon	Multi-Site Open Source Call Center Deployment: A European Case Study	TV Dichotomy: Over the Top Versus on the Internet	Innovations in RAN (Radio access Network)	
7	The Future of the IP -PBX	Benefits of VoIP Peering in a Challenging Economy	Operational Efficiency in the Contact Center	Details Coming Soon	Panel Session Details TBA	What Went Wro Yeste	,	
7			FREE	NETWORKING RECE	PTION			
		FREE Telecom Agent Day Workshop. Visit www.itexpo.com for details						
		Ingate's FR	EE SIP Trunking	Workshop. Visit	www.itexpo.com	n for details		
Ī	WEDNESD	AY, FEBRU <i>A</i>	ARY 4, 2009					
	IP Communications Trends	Service Provider Solutions	Call Center	TMC U Network Security	DigiumlAsterisk World	4GWE	4GWE	
		•	REGISTRA	ATION OPEN 7:30AN	- 2:00PM	•		
n	Room B 210	Room B 211	Room B 212	Room B 213	Room B118/119	Room A110	Room A111	
n	How UC and Collaboration are Changing How	Ensuring Service Quality While	Unified Communications in	Security Threat Mitigation in Enterprise UC	Details Coming Soon	Communications on Social Networks	Virtualization and Fixed Mobile Convergence	

	Trends	Solutions		NELWOIK SECULITY	110110		
			REGISTR/	ATION OPEN 7:30AM	- 2:00PM		
Room	Room B 210	Room B 211	Room B 212	Room B 213	Room B118/119	Room A110	Room A111
8:30am	How UC and Collaboration are Changing How Customers	Ensuring Service Quality While Increasing Revenue	Unified Communications in the Contact Center:	Security Threat Mitigation in Enterprise UC Environments	Details Coming Soon	Communications on Social Networks	Virtualization and Fixed Mobile Convergence
9:30am	VoIP on the iPhone: Imagine the Possibilities	Next-Generation Network Settlement	An Industry	Securing the SIP Trunk	The Asterisk VoIP Conversion and The Opportunity for Substantial ROI	How Do You Deliver Wireless Applications in the World of 4G?	Monetizing the Vision
10:15am		ROUNTABLE DISC	CUSSION - FREE FOF	R ALL ATTENDEES		The Road Ahead for Device Design	The Rules for Wireless Peering
11:00am	VISIT THE EXHIBIT HALL - EXHIBITS OPEN 11:00AM - 2:30PM						
12:00pm			12:00 pm Boxed	Lunch Served (Paid	Attendees Only)		
12:30pm	Regulation Update	NAT/Firewall Traversal	Driving Benefits Through Analytics	VoIP Security Best Practices	Druid: Case Study for Selling UC Solutions	Focusing the Femtocells Family of Functions	The Future of Public Wireless
1:30pm	Contact Centers in a Web 2.0 World	SIP Trunking: Issues, Opportunities, and Solutions	Protecting Business Assets Through Voice Documentation	TMC University Exam	Ingredients for Successful Asterisk PBX Sales	Device Specif Enviror	

Ingate's FREE SIP Trunking Workshop. Visit www.itexpo.com for details



4G Wireless Evolution is Where Strategists, Architects and **Network Planners Will Learn From More Than 50 Speakers Leading the Charge to the Massively Mobile Future.**

4GWE Attendees Will Learn:

- How the history and evolution of the cellular network will in part determine the evolution to 4G
- The major differences between the competing technologies of WiMAX and LTE
- The killer applications for both the consumer and business customer
- How 4G will effect social networking applications
- How 4G will change content distribution

- Where venture money will be spent
- What mobile devices will be developed to support 4G
- · How device manufacturers will drive demand and market share
- What kind of new business models will take us beyond the MVNO models of the past
- Where impact of 4G will be the most contentious, the most beneficial and the most profitable

4GWE.com CONFERENCE

Collocated Event - Digium Asterisk World



DIGIUM ASTERISK WORLD SESSIONS

Monday February 2: 12:00 - 12:45pm

Service Provider IP Telephony Considerations

Monday February 2: 1:00 - 1:45pm

Next-Generation Communications

Monday February 2: 2:00 - 2:45pm

Network Planning

Monday February 2: 3:00 - 3:45pm

Evolving Business Models and IPTV

Monday February 2: 4:00 - 4:45pm

IPTV & Triple Play Network Migration

Tuesday, February 3: 8:30 - 9:15am

Crossing the Chasm:

Integrated Hosted Rich Media into Applications

Tuesday, February 3: 1:00 - 1:45pm

Managing Large Scale Video Networks

Tuesday, February 3: 2:00 - 2:45pm

Cable Telephony

Tuesday, February 3: 3:00 - 3:45pm

IMS/Services

Tuesday, February 3: 4:00 - 4:45pm

Benefits of VoIP Peering in a Challenging Economy

Wednesday, February 4: 8:30 - 9:15am

Ensuring Service Quality While Increasing Revenue

Wednesday, February 4: 9:30 - 10:15am

Next-Generation Network Settlement

Wednesday, February 4: 12:30 - 1:15pm

NAT/Firewall Traversal

Wednesday, February 4: 1:30 - 2:15pm

SIP Trunking: Issues, Opportunities, and Solutions

DIGIUM ASTERISK WORLD PAVILION

Digium Asterisk World at ITEXPO is the must-see destination for all attendees, addressing "Everything Asterisk" for business users, resellers and executive decision-makers.



Participating Companies Include:























FREE Panel Discussions

SERVICE PROVIDER ROUNDTABLE

TUESDAY, FEBRUARY 3, 2009: 9:15 AM

As the financial markets batter the telecommunications industry, we felt it made sense to gather some of the industry's most innovative service providers on a single stage to hear their thoughts in this moderated discussion that explores the market in the hopes of finding out exactly where we stand today. Get perspectives from the leading service providers exploring next generation solutions, including the latest developments, a glimpse into the future, and some real-life implementation tales that you won't want to miss. Topics will range to include what

FREE FOR ALL ATTENDEES

the changes in Washington mean to the telecom space, market challenges, competitive pressures, mobility and the buzz surrounding next-generation wireless technologies and much more. It's an exciting time — and a challenging time, for certain — to be a service provider in today's climate. Come to this keynote-level session to hear more about this market from the service providers who are living it every day. Attendees are encouraged to bring their questions and we'll bring the industry leaders who are best positioned to provide the answers.

UNIFIED COMMUNICATIONS SHOOTOUT

MONDAY, FEBRUARY 2, 2009: 4:45 PM

Don't miss this once in a lifetime opportunity to see several vendors pitch their Unified Communications solutions and position their products against one another! We've invited several of the leading unified communications solutions vendors to make the case for choosing their offerings; they'll lay out the business case, what differentiates them from the competition,

FREE FOR ALL ATTENDEES

give a quick demonstration of how their system works...and then it's up to the next vendor in line to try and top that! Vendors will have to hurry ...they'll have 5-7 minutes to make their pitch and then the spotlight will turn to their competition. We'll wrap up the action with a quick Q&A and it's up to the audience to see how the vendors did.

RESELLER SOLUTIONS DAY

FREE WORKSHOP FOR RESELLERS AND AGENTS

MONDAY, FEBRUARY 2, 2009 - 12:00 NOON

Making Money in IP Communications

AXIOM Selling Sciences Program (AXIOM SSP) *Bob Nicols, AXIOM Sales Force Development*

AXIOM has over 15 years of history in this field and over that period it has become synonymous with excellence in sales performance. Bob's presentation will be based on the industry-acclaimed AXIOM Selling Sciences Program (AXIOM SSP). AXIOM SSP goes beyond "selling techniques" and illustrates how to implement a logical, repeatable, scientific process for selling. The session will include excerpts from several aspects of the process including prospecting, qualifying, presenting, negotiating, forecasting, plus complex environments and sales management.

Best Business Practices for Resellers Jeanne Leckie, The Leckie Group

Come draw on Jeanne's extensive channel marketing experience in the telecommunications industry. Learn how to strengthen the business outcomes of your customers by improving your selling process, your approach and positioning in a multi-solution, multi-vendor environment. Achieve improved business efficiencies and team productivity with simple business processes. Discover how to uncover the gaps and realign your business and your customer's business model proficiently. This session focuses on the internal and external business matters required to execute in today's competitive marketplace.

Check www.itexpo.com For Complete Program Information and Speaker Updates For Each Free Workshop



INGATE'S FREE SIP TRUNKING WORKSHOP



SIP Trunking: Everything You Need to Know

FREE FOR ALL ATTENDEES

Monday - Wednesday, February 2-4, 2009

Educating end users, resellers, distributors and systems integrators about SIP trunking is on the agenda as Ingate® Systems partners with TMC, leading IP-PBX vendors, SIP trunking service providers and industry thought-leaders to offer "SIP Trunking: Everything You Need to Know" seminars at ITEXPO East 2009.

These seminars will provide a comprehensive overview of SIP trunking, with general information panels and technical insight sessions from the service provider and enterprise perspectives.

Featured This Season:

- Step-by-step, interactive sessions to illustrate the what, why and how of SIP trunking architecture
- Carrier-specific seminars; IP-PBX seminars as well
- Case studies to delve deeper into the issues
- ROI-focuses sessions: the value proposition of SIP trunks
- SIP Trunking Boot Camp for "Basic Training" on SIP trunk installations
- Security sessions with VOIPSA will discuss VoIP and SIP trunk security.

LIVE DEMOS of participants setting up a secure SIP trunk live, on-site will be featured, to showcase how easy it can be to deploy SIP trunks.

Attendees can earn a SIP Trunking Professional Certificate by participating in the Professional Development Program on the first day of the Show.

NEW! TELECOM AGENT DAY

Tuesday, February 3, 2009

FREE WORKSHOP FOR RESELLERS AND AGENTS

TMC's Agent Day is an opportunity for channel agents and their partners to gather and hear some of the industry's leading speakers. The program at Agent Day is free to all attendees, so if you're looking for some free education, and the opportunity to mix and mingle with your colleagues and competitors, then this is the must-attend event of the season. ITEXPO has always drawn a large contingent of agents, channel partners, resellers, and operators, and now this group will have access to some of the industry's best speakers and best information: for FREE!

Topics to be Addressed Include:

State of the Industry

What effect are the macroeconomic conditions having on the channel? What opportunities do agents have to make a living? Come to this session for an overview of the market.

New Technologies

Come learn about Unified Communications, Software as a Service (SaaS), next-generation conferencing solutions, Web 2.0, SIP trunking and more.

The Road Ahead

So you want to know what tomorrow has in store? Come to this session to hear all about the opportunities that are waiting just ahead. The speakers will address the trends and the recent activity in the market and come away with a plan for addressing the challenges ahead.



Miami Beach Convention Center



Conveniently Located in the Heart of World Famous South Beach, Minutes from Miami Int'l Airport.

Easy Access from Downtown and all of South Florida.

Miami Beach Convention Center 1901 Convention Center Drive Miami Beach, FL, 33139 Phone: (305) 673-7311

The Miami Beach Convention Center is located in the heart of South Beach. Known throughout the world for its exciting nightlife and myriad of fine dining and hotel accommodations, Miami Beach will present a visitor experience like no other destination.

Whether it's enjoying the party atmosphere of Ocean Drive, the amazing nightclubs of Washington Avenue, or trying to decide among Lincoln Road's vast selection of fine restaurants, you'll never be wanting for excitement in our tropical paradise.

The Royal Palm - Official Show Hotel

Save Time & Money by Staying at the Official Show Hotel. Short Walk to the Convention Center

With over 150 exhibitors and as many as 7,000 attendees expected, rooms at the oceanfront Royal Palm Hotel WILL SELL OUT QUICKLY!

Contact the Royal Palm right away and reserve rooms at special INTERNET TELEPHONY® Conference & EXPO rates. Identify yourself as an ITEXPO show attendee to take advantage.

Royal Palm Hotel

1545 Collins Avenue Miami Beach, Florida 33139

Single Rate: \$199.00; Double Rate: \$249.00 To make a Reservation: Call (305) 604-5700. Deadline for special rate: January 10, 2009





Find the Solutions You Need

Come Inspect Hundreds of Cutting-Edge IP Communications
Products & Services • Over 150 Exhibitors Expected

- 4G
- APIs
- Application Servers
- ATAs
- ATM
- Billing/OSS Solutions
- Cable Telephony Solutions
- Call Center / CRM Solutions
- Carrier Class Gateways
- Compression Algorithms
- · CTI
- DSP Chips & Boards
- Echo Cancellation
- Edge Access Devices
- Embedded Software Tools
- Fax Boards
- Firewalls
- Fixed/Mobile Convergence
- H.323
- Hosted VolP
- IMS
- Industrial Computers
- Interconnection Facilities
- IP-based ACDs
- IP Centrex Solutions
- IP Conferencing
- IP Contact Center Solutions
- IP-enabled Mobile Devices
- IP Fax Solutions
- IP PBXs
- IP Phones
- IP Telephony Headsets
- IPTV Solutions
- IP Video Conferencing

EXHIBIT HALL HOURS:

Monday, February 2......5:45 pm - 8:00 pm

Grand Opening Networking

Reception in Exhibit Hall sponsored by:



Tuesday, February 3......11:00 am - 5:00 pm

Wednesday, February 4......11:00 am - 2:30 pm

2:20 pm: Jeep Giveaway - Must be present to win!

- LAN-based Telephony
- Mashups
- Media Servers
- Open Source
- Presence-based Applications
- Programmable Switches
- Protocol Stack
- QoS Network Monitoring
- RAS/Modem Chips
- Routers
- Session Border Controllers
- SIP Software
- SIP Trunking
- SMB VoIP Solutions
- SOA
- Softswitches
- SOHO Solutions
- Speech Recognition

- Telepresence
- Testing Platforms
- Unified Communications
- UPS/Power Solutions
- Voice Boards
- VoIP Development Tools
- VoIP Gateways
- VoIP Monitoring
- VolP Peering Solutions
- VoIP Security
- VoIP Silicon
- VolP Testing Hardware
- Web-based
 Customer Service
- WiFi Telephony
- WiMAX
- Wireless IP Communications



Exhibit Hall activity captured at previous ITEXPO.

Featuring Collocated Events





Important Information

ON-SITE REGISTRATION HOURS

Monday - February 2	10:00 am - 7:00 pm
Tuesday - February 3	7:00 am - 5:00 pm
Wednesday - February 4	7:30 am - 2:00 pm

EXHIBIT HALL HOURS

Monday - February 2	5:45 pm - 8:00 pm
Tuesday - February 3	11:00 am - 5:00 pm
Wednesday - February 4	11:00 am - 2:30 pm

CONFERENCE SESSION TIMES*

Monday - February 2	12:00 pm - 5:30 pm
Tuesday - February 3	8:30 am - 4:45 pm
Wednesday - February 4.	8:30 am - 2:15 pm

^{*}Conference fees required for admission

*Our Guarantee:

If you do not feel the sessions you attend made you better prepared to tackle your VoIP project than you were when you arrived, stop by the registration counter at the show and we'll issue you a free pass for any future INTERNET TELEPHONY conference. (No requests honored after the conference ends.)

4 Easy Ways to Register

Online: www.itexpo.com
 Fax: (203) 866-3326
 Phone: Call Frank Coppola

(203) 852-6800 ext. 131

4. Mail: Send your registration form to:

ITEXPO EAST 2009

TMC

One Technology Plaza Norwalk, CT 06854 USA

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